# **Housing Eligibility Request**

# **User's Manual**

# **Summery**

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## 1. Request Search

Using the link "Request Search" placed in the top navigation bar, it is possible to rearch for a request utilizing the filters in the following template:

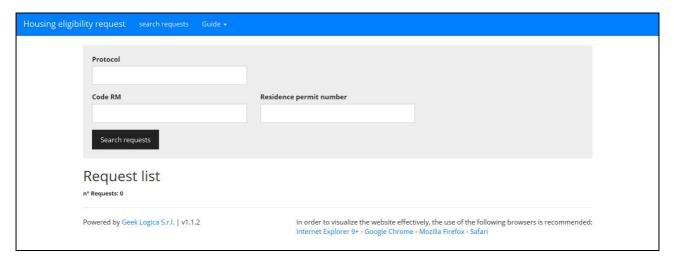


Figure 1-1

#### Choosing from the parameters

- Protocol (protocol number assigned by the system)
- RM code
- Residency permit number

It is possible to search for a request saved in the system.

#### 2. New Request

The first step is choosing what kind of request you would like to submit:

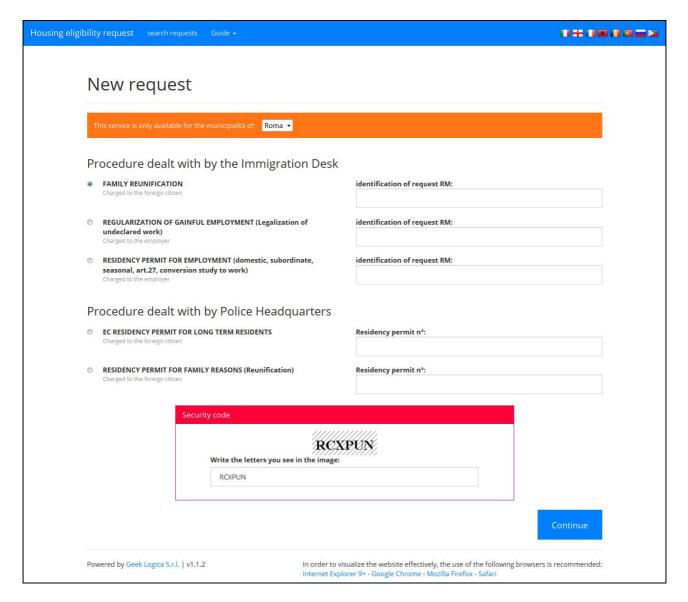


Figure 2-1

- Family reunification: the RM identification number of the citizen is optional
- Regularization for gainful employment: it is mandatory that the RM number of the citizen is entered
- Residency permit for employment: it is mandatory that the RM number of the citizen is entered
- EC Residency permit for long term residents: it is mandatory to enter the residency permit number
- Residency permit for family reasons: it is mandatory to enter the residency permit number

To enter the request, before clicking on "Continue", type the letter code that can be seen in the image, as in the example shown RCXPUN.

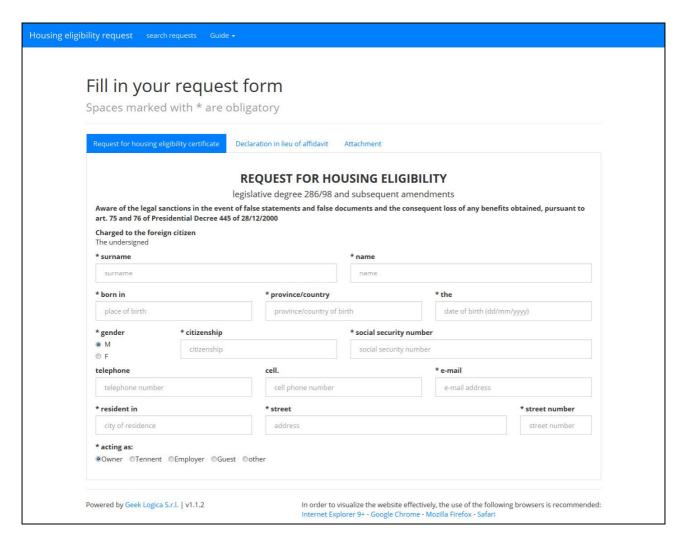


Figure 2-2

Summarized in the template below is the information that must be entered regarding the applicant submitting the request:

Range	Description
Surname	Last name of the applicant
Name	First name of the applicant
Place of birth	Place of birth
Country	Country or state of birth
Date	Date of birth (dd/mm/yyyy)
MF	Sex (Male or Female)
Citizenship	Citizenship
Telephone/s	Telephone (in numbers)
Cell.	Mobile phone (in numbers)
Social security number	Social security number of the applicant
Residing in	Town/city of residence
Address	Home address
Street number	Street number
e-mail	e-mail address
Acting as	Title of the applicant

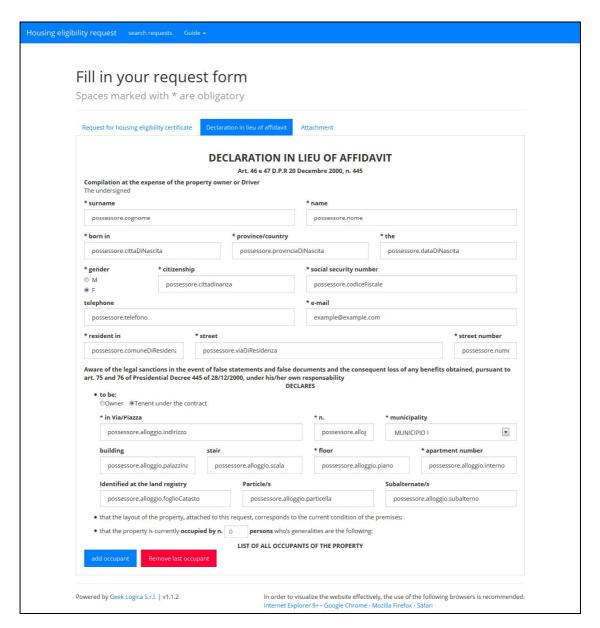


Figure 2-3

The information regarding this page is described as follows:

Range	Description
Surname	Last name of owner or title holder
Name	First name of owner or title holder
MF	Sex (Male or Female)
Place of birth	Place of birth
Country of birth	Country/State of birth
Date of birth	Date of birth (dd/mm/yyyy)
Citizenship	Citizenship
Telephone/s	Telephone (in numbers )
e-mail	e-mail address
Social security number	Social security number of owner or title holder
Residing in	City

Address	Address of residence
Street number	Street number
Title	Title of the owner
street	Address of the property
n	Street number of the property
municipality	City hall where the request will be submitted
Building	Building number of the property
Stair	Stair of the property
Floor	Floor
Apartment number	Apartment number
Identification at the land registry	Land registry document
Particle/s	Particle number
Subalternate/s	subalternate

It is also possible to define the number of occupants; clicking on "Add occupant" a template will appear in which the additional occupant's information can be entered.

Range	Description
Surname	Last name of the occupant
Name	First name of the occupant
MF	Sex (Male o Female)
Place of birth	City of birth
Country	Country of birth
Date of birth	Date of birth (dd/mm/yyyy)

By clicking on "Remove last occupant" the last occupant entered will be deleted.

Depending on the type of request you intend to submit you will have to fill in the relevant attachment:

#### EC RESIDENCY PERMIT for LONG TERM RESIDENTS (Attachment A)

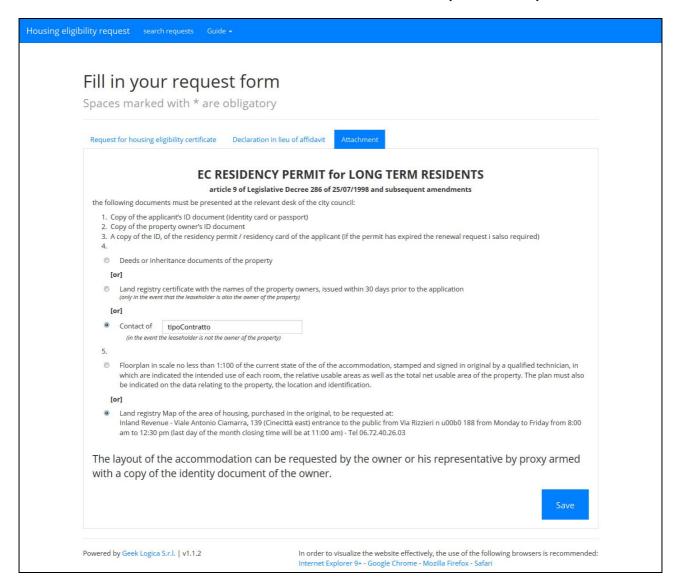


Figure 2-4

# **FAMILY REUNIFICATION (ATTACHMENT B)**

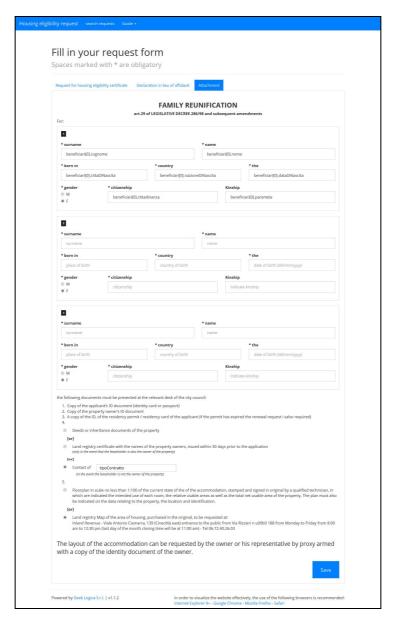


Figure 2-5

In this template you will have to enter the information regarding the persons that will be living in the property:

Range	Description
Surname	Last name
Name	First name
MF	Sex (Male or Female)
Born in	City of birth
Country	Country of birth
Date	Date of birth (dd/mm/yyyy)
Citizenship	Citizenship
Kinship	Indicate Kinship

# Fill in your request form Spaces marked with \* are obligatory RESIDENCY PERMIT for FAMILY REASONS (reunification)

# **RESIDENCY PERMIT for FAMILY REASONS (Attachment B)**

Figure 2-6

The layout of the accommodation can be requested by the owner or his representative by proxy armed with a copy of the identity document of the owner.

In this template you will have to enter the information regarding the persons that will be living in the property:

Range	Description
Surname	Last name
Name	First name
MF	Sex (Male or Female)
Born in	City of birth
Country	Country of birth
Date	Date of birth (dd/mm/yyyy)
Citizenship	Citizenship
Kinship	Indicate Kinship

## **REGULARIZATION FOR GAINFUL EMPLOYMENT (Attachment C)**

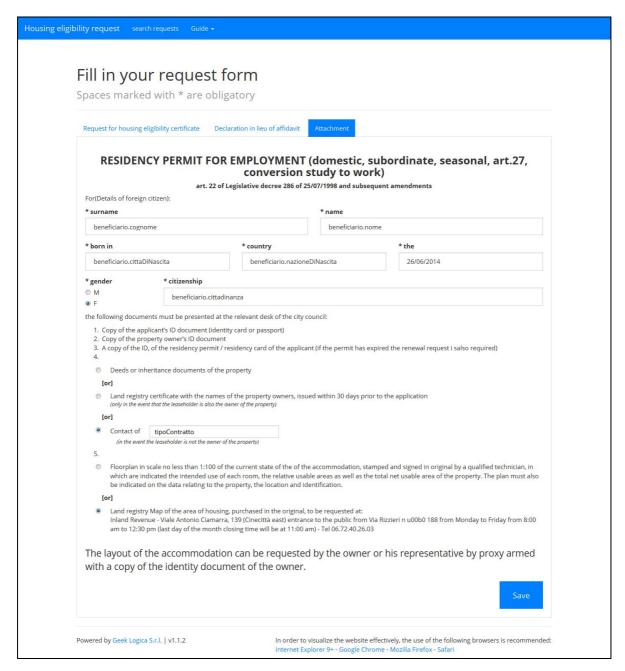


Figure 2-7

In this template you must enter the information regarding the foreign citizen:

Range	Description
Surname	Last name
Name	First name
MF	Sex (Male or Female)
Born in	City of birth
Country	Country of birth
Date	Date of birth (dd/mm/yyyy)
Citizenship	Citizenship

## RESIDENCY PERMIT for REGULAR EMPLOYMENT(Attachment D)

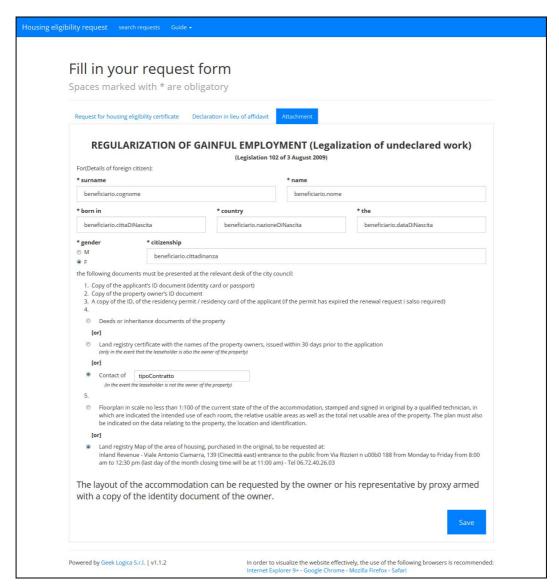


Figure 2-8

In this template you must enter the information regarding the foreign citizen:

Range	Description
Surname	Last name
Name	First name
MF	Sex (Male or Female)
Born in	City of birth
Country	Country of birth
Date	Date of birth (dd/mm/yyyy)
Citizenship	Citizenship

By clicking on "Save" the system will record the request.

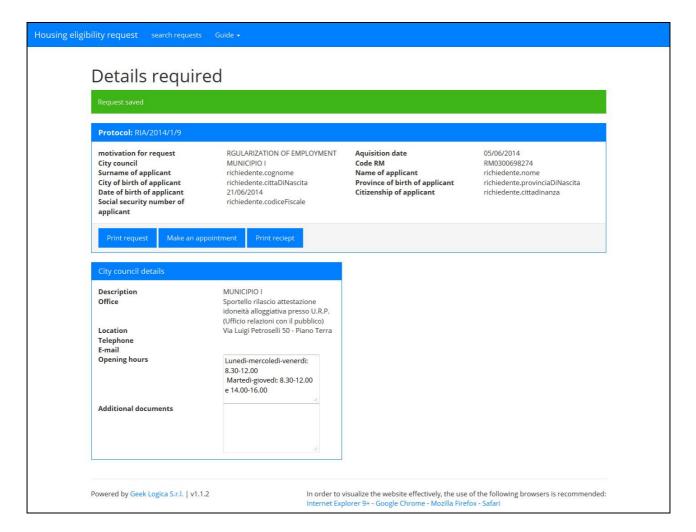


Figure 2-9

In the box marked "Protocol:" you will find all the information regarding the request.

By clicking on "Print request" you will receive a template in PDF format of the request.

By selecting "Print receipt" you will be able to print a receipt in PDF format of the request.

In the event that the city hall offices only receive by appointment, by selecting "Book appointment", you will be able to use the reservation procedure listed below.

# 3. Self made appointment For City Hall Office

The following template indicates the availabilities for appointments at the city hall for the month of March.

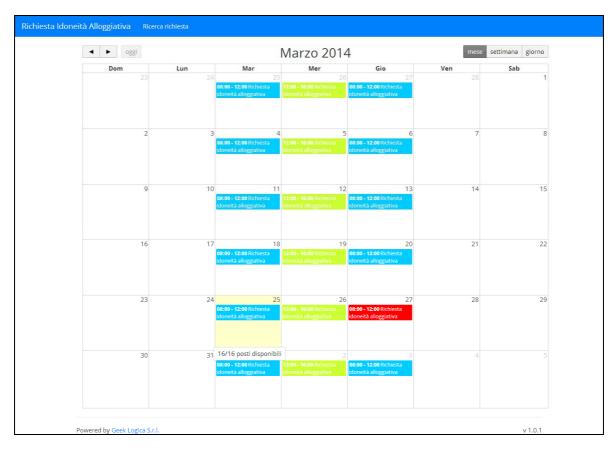


Figure 3-1

The days highlighted in red are not available while if you select one of the slots available you will be shown the following template:

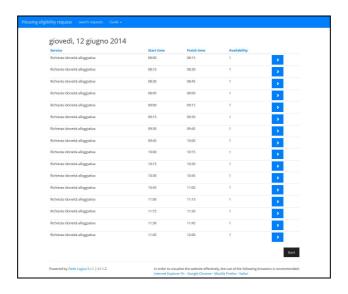


Figure 3-2

By choosing the time slot you would prefer and clicking on ">" you will be able to see the following page:



Figure 3-3

By clicking on "Create" you will confirm your appointment for the day and time you selected.

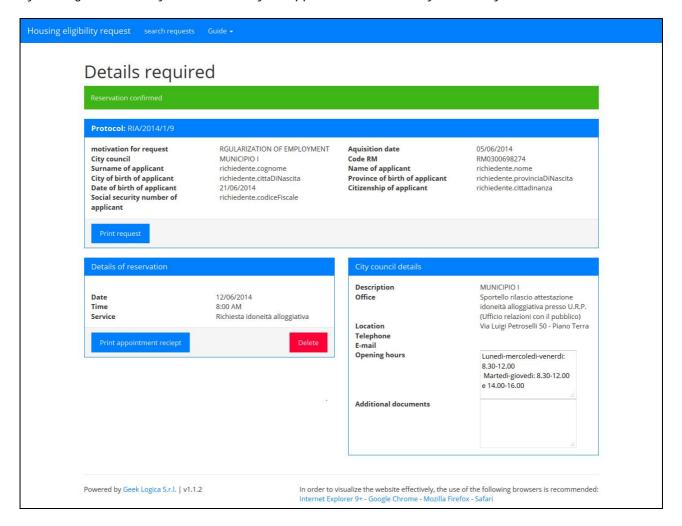


Figure 3-4

In the final template to appear there will be a box regarding your appointment marked "Appointment details". You also have the possibility by selecting "Print appointment receipt", to print a summery of all the details regarding the appointment you made.